BILLING POLICY DR ANTHONY YIP INC CARDIOLOGY PRACTICE INC SUITE C28, LIFE FOURWAYS HOSPITAL, CNR. CEDAR RD AND CEDAR AVE WEST FOURWAYS 2055 MP NUMBER:0489603 PRACTICE NUMBER: 0210000246883

- 1. This practice charges the fees it regards as appropriate in terms of the experience, services and training of the professionals working in the practice, as well as the cost-base of the practice. Competition law dictates that practices may not agree to charge the same or similar fees.
- 2. A general fee list of the most common codes are listed below:
 - A consultation: R 1122.7 (One Thousand One Hundred and Twenty Two Rand, and Seventy Cents)
 - A rest ECG..... R 225.4 (Two Hundred and Twenty Five Rand, and Forty Cents)
 - A stress (treadmill exercise) ECG: R 1502.5 (One Thousand Five Hundred and Two Rand, and Fifty Cents)
 - 24-hour ambulatory blood pressure: R 751.3 (Seven Hundred and Fifty One Rand, and Thirty Cents)
 - Holter ECG (24-hour ambulatory ECG) R 1377.3 (One Thousand Three Hundred and Seventy Seven Rand and Thirty Cents)
 - Emergency/After Hours: R 572.1 (Five Hundred and Seventy-Two Rand and Ten Cents) (Usually in Hospital)
 - Echocardiogram......R 4177.6 (Four Thousand One Hundred & Seventy-Seven Rand, and Sixty Cents) (Which consists of 4 separate ultrasound measurements: M-Mode Echocardiography, Two-Dimensional Echocardiography, Colour Doppler Echocardiography; and Tissue Doppler Echocardiography)
 - Repeat script......R 203.7 (Two Hundred and Three Rand, and Seventy Cents). Patients are charged for repeat scripts if it has been greater than six months since your last consultation with this practice.

We also charge for the completion of **insurance forms**, the writing of insurance reports, medical scheme motivations, etc. When such forms or work are required urgently, an expedited fee may be charged in order to prioritize work on short notice. These charges range from approximately **R 1002.20** (One Thousand and Two rand and Twenty cents) to **R1448.60** (One Thousand Four Hundred and Forty-Eight Rand and Sixty Cents)

- 3. Fees are increased on an annual basis and patients will be notified of this via our website and via e-mail
- 4. The practice will provide patients with a price of goods and/or services, and where it is unable to do so, it will provide a cost estimate to the patient. It should be noted that healthcare is not an exact numerical science, and the duration of services, or the number of items used cannot always be exactly estimated. In some cases the amount of medicine needed are calculated on the specific patient's needs and factors such as, for example, weight.

- 5. In many cases other health facilities, such as hospitals, theatre's, clinics, other doctors (such as anaesthetists, pathologists, etc.), or other healthcare professionals (occupational therapists, physiotherapists, etc.) will be involved in the patient's healthcare. Such facilities and professionals will charge their own fees in addition to the fees of this practice if they also render healthcare services to you.
- 6. We do not contract with any medical schemes and therefore you are required to submit your accounts to the medical scheme after payment to the practice.
- 7. Note that we have not agreed fees with your medical scheme, the fees that we charge and the benefits awarded by your scheme will probably not overlap. This would mean that you may be required to pay the difference, or in some cases, depending on the patient's medical scheme, pay for the treatment in full. Should you feel aggrieved by the decisions of your medical scheme, you can approach the:

Council for Medical Schemes at: complaints@medicalschemes.com or fax (012) 431-0608. Note that the CMS would want patients to exhaust internal remedies (appeals in the scheme) first.

- 8. Also note that your medical scheme may require pre-authorisation and/or a motivation prior to certain treatments. Pre-authorisation or scheme approval is, according to schemes, no guarantee of payment.
- 9. Should you (the patient, if you are an adult, or the parent of a child-patient) not pay your account within 30 (Thirty) calendar days, we will give you notice of 20 business days, whereafter, we will refer your account to an attorney / a debt collecting agency. This will attract additional collection- and other fees. We reserve the right to charge interest of 2% per month on overdue accounts.
- 10. Please ensure that we always have your latest contact details to prevent you from missing any important communication from us. We may contact the person(s) indicated on your personal information form if we cannot get hold of you and your account remains unpaid.
- 11. Patients are encouraged to approach us early on if they experience problems with the payment of the account.
- 12. In deserving cases, we may reduce our fees to accommodate such patients. This practice also participates in various charitable activities. {insert here if, for example, you have special arrangements for the elderly, low-income earners, e.g. domestic workers, etc.)
- 13. Employment, insurance, Road Accident Fund and Compensation Fund (workplace injuries/disease) are dealt with according to the specific rules set by such bodies. Please inform us should you fall into these categories so that we can explain billing in these cases to you.